

SURVEY OF HOTEL AND RESTAURANT MANAGEMENT STUDENTS “MODULE TEACHING QUALITY”

Execution time

At the end of the 2025-2026 study year autumn semester.

Objective of the survey

To analyze Hotel and Restaurant Management students’ assessment of the quality of teaching.

Short presentation of the questionnaire

Hotel and Restaurant Management students rated the teaching quality according to 11 statements on a five-point scale from 1 to 5, where 5 means “Strongly agree” with the statement (assigned a score of 5) and 1 means “Strongly disagree” (assigned a score of 1). The average of the evaluations was calculated by analyzing the results.

Presentation of survey results:

The overall evaluation average for all 11 criteria is 4.6 out of 5 possible points, reflecting the overall assessment of the quality of teaching by Hotel and Restaurant Management students.

The lecturer provided a description of the subject (module) at the beginning of the teaching of the subject (module)	4,7
The lecturer evaluated according to the provided evaluation structure	4,7
The lecturer provided feedback	4,6
The lecturer clearly taught the content of the subject (module)	4,6
The lecturer used the lecture time rationally	4,6
The content of the subject (module) was illustrated with practical examples	4,6
The lecturer encouraged active involvement in the studied subject (module)	4,6
The lecturer encouraged use of various additional sources of information	4,6
If necessary, the lecturer consulted	4,6
The lecturer communicated in accordance with academic ethics	4,7
The lecturer did not tolerate cases of academic dishonesty (cribbing, plagiarism, etc.)	4,6

The average student feedback score for the Hotel and Restaurant Business study program across all areas is higher than 4.6 out of 5. Students particularly appreciated that the lecturer provided a course (module) description at the beginning of the teaching period, assessed students in accordance with the given evaluation structure, and communicated in line with academic ethics. The lecturer evaluated according to the provided evaluation structure

What next: The results of the surveys were discussed with academic groups, group leaders and lecturers. If necessary, the lecturers were invited to individually discuss the results of the module with the Head of the Department, common solutions were sought.