

SURVEY OF HOTEL AND RESTAURANT BUSINESS STUDENTS ON LEADERSHIP OF PROFESSIONAL INTERNSHIP

Execution time

The survey was conducted at the end of the spring semester of the academic year 2025-2026.

Purpose

To find out the opinion of Hotel and Restaurant Business students on the professional internship, and to use the answers to improve the process of organisation and execution of practices.

Short presentation of the questionnaire

Tourism Management students rated the practice supervisor at the faculty according to 6 statements on a scale from 1 to 5, where 5 means strongly agree and 1 means strongly disagree. The results were analysed by calculating the mean scores. The survey was anonymous and voluntary.

Presentation of survey results:

The overall assessment point average for the practice tutor of the Faculty according to all 6 criteria is 5 out of 5 possible points. The overall average evaluation score given by the internship supervisor across all 8 criteria is 5 out of a possible 5 points.

Statements	Avarage
Practice Tutor at the Faculty:	
I was introduced the goals and assesement methods of the practice activity	5,0
The tasks of the practice activity were clear	4,9
The examination deadlines and methods were clear	4,9
The head (lecturer) of practice activity provided with a possibility of consultation	5,0
The results of the tasks were discussed (orally / written)	5,0
I was assessed by the introduced assessment methods and criteria	5,0
Average:	5,0
Statements	
Practice Tutor at the Company, Institution, Organization, etc.:	
Clearly defined the tasks	5,0
Assigned the tasks regarding the aims of the practice programme	5,0
Provided with a possibility to improve practical skills / abilities	5,0
Demonstrated how to perform the tasks	5,0
Observed how I perform the tasks	5,0
Answered all the questions regarding the tasks	5,0
Performed tasks were assessed by clear criteria	5,0
Kept a respectful relationship	5,0
Vidurkis:	5,0

Positive statements:

Students evaluated the organization of the internship and the supervisor's performance very positively. They indicated that they were clearly informed about the internship objectives and assessment procedures, had the opportunity to consult with the internship supervisor, and received feedback on assessment results both verbally and in writing. Respondents also appreciated that assessment was conducted in accordance with previously published assessment forms and criteria. Students noted that the internship supervisor formulated tasks clearly, assigned activities that corresponded to the objectives of the internship program, and provided opportunities to develop practical competencies and professional skills. Practical activities were demonstrated appropriately, students' work was monitored, and any questions related to practical tasks were answered thoroughly and professionally. Furthermore, students emphasized that their practical performance was assessed according to clear and objective criteria, while communication with the internship supervisor was based on respect, positive collaboration, and constructive interpersonal relationships.

What's next?

The Survey on the Evaluation of Students' Professional Practice is one of the measures aimed at improving the quality of studies. When assessing the survey results, the Training and Cooperation Development Department identifies areas for improvement in the organization of professional practices, paying particular attention to students' communication with the practice tutor at the Faculty and the practice tutor at the company, institution, or organization, in order to achieve the objectives and tasks set out in the practice programme. After conducting the survey and summarizing the results, the Training and Cooperation Development Department submitted the findings to the Department of Tourism.

Students are informed about the upcoming professional practice in advance to ensure that they have sufficient time to find a placement that matches their study programme and field of study. The Internship Coordinator at the Training and Cooperation Development Department of the Faculty of Business Management organizes a meeting between students, practice tutors, and the Head of the Department before the start of the practice. Prior to the practice, students are also provided with access to the regularly updated Database of Internship Placements of the Faculty of Business Management at VK, which allows them to choose from a wide range of companies.

After the completion of the practice, the Head of the Department of Tourism, the Dean, and the Vice-Dean of the Faculty are acquainted with the results of the student survey, and the need for improvements in the organization of professional practices at the Faculty of Business Management is analyzed.